

1. Enter this Website:
https://idco.dmdc.osd.mil/idco

The DD 1172-2 feature is not functioning and users cannot make a RAPIDS appointment to add a family member or request reissuance of a family member ID card. USID Credentials (i.e., non CACs) have been extended through June 2021. www.cac.mil/coronavirus



ID Card Office Online

2. Select Continue
1st Box for Appointments

Welcome to the RAPIDS ID Card Office Online. Select an option below to update your CAC, manage sponsor or family member ID card information, or find a RAPIDS ID Card Office.

ID Card Office Locator & Appointments

Find a RAPIDS ID Card Office

Make an Appointment

CONTINUE

Common Access Card

Update Email Address

Activate PIV Authentication Certificate

Add Joint Data Model Applet

Add Personnel Category Code

CONTINUE

Family ID Cards

View Sponsor/Family ID Card

Add Family Member

Renew Family Member ID Card

Print Family List

CONTINUE

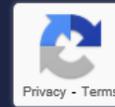
My Profile

Update Contact Information

Update GAL Information

Opt-in TSA PreCheck (DoD Civilians Only)

CONTINUE



The DD 1172-2 feature is not functioning and users must schedule a RAPIDS appointment to add a family member or request reissuance of a family member ID card. USID Credentials (i.e., non CACs) have been extended through June 2021: www.cac.mil/coronavirus



ID Card Office Locator & Appointments

3. Make sure "Search for Site by address" is highlighted

Search for Site by Address Search for Site by Name or ID Search for Existing Appointment

Enter Location
City, State, Zip, Country
New Castle, Delaware, 19720, United States

4. Enter your location/address/Zip Code

Radius
10 miles miles km

Search For **Time**
 All **Appointments** Walk-Ins
Begin Time End Time

5. Select Appointments

Date Range
Begin Date End Date

6. Click Search

RESET SEARCH



RESET SEARCH

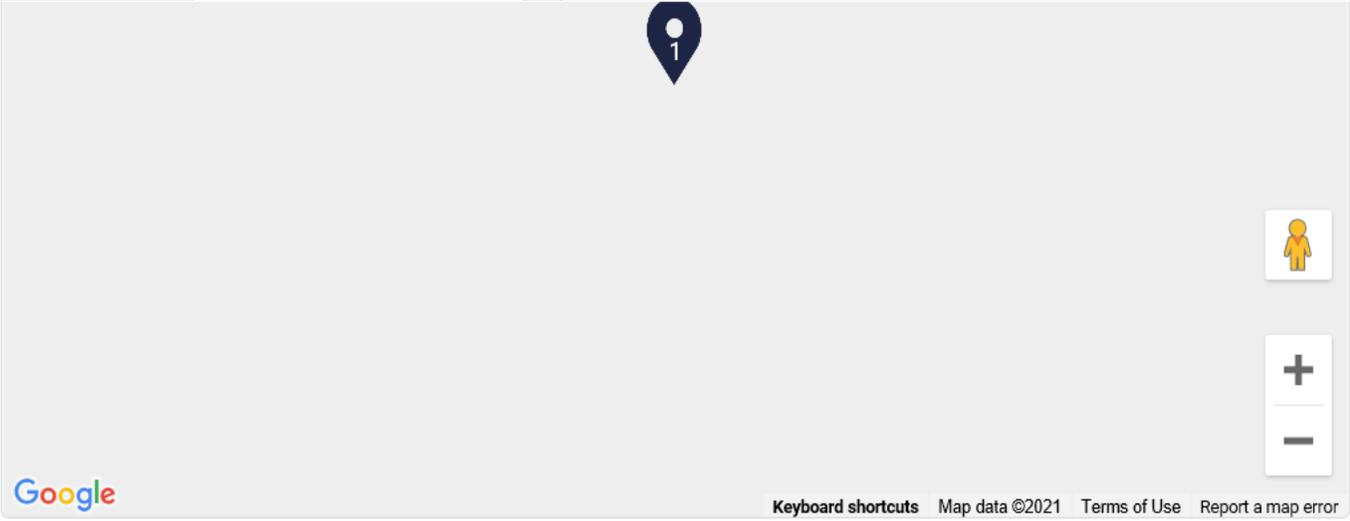
Map Satellite

Map interface with 'Map' and 'Satellite' tabs, a location marker '1', and zoom controls.

1 3.06 Miles
AG HQ DELAWARE
250 Airport Road
JFHQ - Delaware National Guard DEERS/ID Card Office
NEW CASTLE, DE 19720
(302) 326-7153
SELECT

7. Select your nearest DEERS office or office of your choice





3.06 Miles
AG HQ DELAWARE
Site ID: 105160
250 Airport Road
JFHQ - Delaware National Guard DEERS/ID Card Office
NEW CASTLE, DE 19720
(302) 326-7153

 **GET DIRECTIONS**
 **MORE SITE INFO**

SCHEDULE AN APPOINTMENT

8. Click "Schedule an Appointment"

Office Hours
Sunday:
Monday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Tuesday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Wednesday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Thursday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Friday:
Saturday:

Walk-In Hours
Sunday:
Monday:
Tuesday:
Wednesday:
Thursday:
Friday:
Saturday:

- Click the "More Site Info" for important site and appointment information (See next Slide).



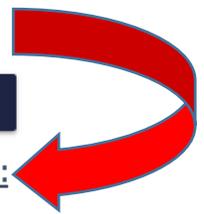


3.06 Miles
AG HQ DELAWARE
 Site ID: 105160
 250 Airport Road
 JFHQ - Delaware National Guard DEERS/ID Card Office
 NEW CASTLE, DE 19720
 (302) 326-7153

★ GET DIRECTIONS

ⓘ MORE SITE INFO

SCHEDULE AN APPOINTMENT



Important Site Information:

Appointment Only:

Due to the ongoing pandemic, we are no longer taking any walk-ins for the foreseeable future. We apologize for any inconvenience this may cause and we ask that you remain flexible with us as we adjust to any sudden changes in our schedule.

Lunch:

We are closed for lunch from 11:30 to 12:30 daily.

Dependents:

Please book an extra appointment slot if you have one or more dependents that need to be added to DEERS or that need ID cards. Dependents who are 21 or about to turn 21: Dependents will automatically become ineligible unless they are full time students. If dependents are full-time students, the sponsor will have to bring in a letter from the school registrar's office stating that the dependents are full time with their expected graduation date in order to extend their eligibility out. Dependents will be covered up until they are 23 years of age or their expected graduation date, whichever comes first.

Dependent IDs:

The DD 1172-2 online feature is not functioning and users must schedule a RAPIDS appointment to add a family member or request reissuance of a family member ID card. The DD 1172-2 form can be filled out in person by the sponsor at any RAPIDS site and is necessary for dependents to receive an ID card. USID Credentials (i.e., non CACs) have been extended through June 2021. Please visit www.cac.mil/coronavirus for more information.

Acceptable Forms of Identification:

Two Forms of UNEXPIRED ID are required in order to receive an ID card. Acceptable Sponsor and Family Member PRIMARY Identity Documents are: DoD Identification Card (DoD Sponsor or DoD Family Member card issued to you) Driver's License US Military ID Card U.S. Passport or Passport Card Permanent Resident Card or an Alien Registration Receipt Card (Form I-551) Employment Authorization Document that contains a photograph (Form I-766) Personal Identity Verification (PIV) Card Photo ID Card issued by federal, state, or local government Foreign Passport with translation Acceptable Sponsor and Family Member SECONDARY Identity Documents include: U.S. Social Security Card Original Birth Certificate ID Card issued by a federal, state, or local government agency or entity provided it contains a photograph Voter's Registration Card U.S. Passport or Passport Card US Military ID Card DoD Identification Card (DoD Sponsor or DoD Family Member card issued to you) Carry and conceal

Adding a Spouse:

In order to add a spouse into DEERS, please make sure that the sponsor and spouse are both present and that the original marriage certificate is presented, along with an unexpired form of photo identification (i.e. Driver's License) for the spouse. Bringing the spouse's Social Security card is also highly encouraged.

Office Hours

Sunday:
Monday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Tuesday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Wednesday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Thursday: 7:30 AM - 11:30 AM, 12:30 PM - 3:00 PM
Friday:
Saturday:

Walk-In Hours

Sunday:
Monday:
Tuesday:
Wednesday:
Thursday:
Friday:
Saturday:

SCHEDULE AN APPOINTMENT

2021-06-01 

June  2021 Available Dates  

9. Choose which month you would like to schedule

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	Fully Booked	Fully Booked	Fully Booked	10	12
13	Fully Booked	Fully Booked	Fully Booked	Fully Booked	17	19

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	Fully Booked	Fully Booked	Fully Booked	10	12
13	Fully Booked	Fully Booked	Fully Booked	Fully Booked	17	19
20	Fully Booked	Fully Booked	3 Available Appointments	8 Available Appointments	25	26
27	7 Available Appointments	13 Available Appointments	12 Available Appointments	30		

- Next Available appointments are displayed.

Sunday Monday Tuesday Wednesday Thursday Friday Saturday

		1	2	3	4	5
6	7	Fully Booked	Fully Booked	Fully Booked	10	11
12	13	Fully Booked	Fully Booked	Fully Booked	17	18
19	20	Fully Booked	Fully Booked	3 Available Appointments	8 Available Appointments	25
26	27	7 Available Appointments	13 Available Appointments	12 Available Appointments	30	

10. Select an appointment date

Time	
Jun 29, 2021 8:00:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 8:30:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 9:00:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 9:30:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 10:00:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 10:30:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 11:00:00 AM	BOOK THIS APPOINTMENT
Jun 29, 2021 12:30:00 PM	BOOK THIS APPOINTMENT
Jun 29, 2021 1:00:00 PM	BOOK THIS APPOINTMENT
Jun 29, 2021 1:30:00 PM	BOOK THIS APPOINTMENT
Jun 29, 2021 2:00:00 PM	BOOK THIS APPOINTMENT
Jun 29, 2021 2:30:00 PM	BOOK THIS APPOINTMENT
Jun 29, 2021 3:00:00 PM	BOOK THIS APPOINTMENT

11. Select a preferred time to book



- Jun 29, 2021 8:30:00 AM
- Jun 29, 2021 9:00:00 AM
- Jun 29, 2021 9:30:00 AM
- Jun 29, 2021 10:00:00 AM
- Jun 29, 2021 10:30:00 AM
- Jun 29, 2021 11:00:00 AM
- Jun 29, 2021 12:30:00 PM
- Jun 29, 2021 1:00:00 PM
- Jun 29, 2021 1:30:00 PM
- Jun 29, 2021 2:00:00 PM
- Jun 29, 2021 2:30:00 PM
- Jun 29, 2021 3:00:00 PM

BOOK THIS APPOINTMENT

Book Appointment for: Jun 29, 2021 1:30:00 PM

First Name *
John

Last Name *
Doe

Phone Number *
123-456-7890

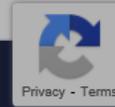
Email *
JohnDoe7890@yahoo.com

Sponsor's Personnel Type
National Guard

Sponsor's Branch of Service
Army

12. Fill out all information to accurately book your appointment

CANCEL SAVE



https://idco.dmdc.osd.mil/idco/appointment-confirmed

EAMS-A Single Sign-On ID Card Office Online

RETURN TO SITE LOCATOR

Appointment Confirmed

You are set! We will see you soon.

Appointment Date: 2021-06-29
Appointment Time: 13:30
Customer Name: John Doe
Confirmation Number: 0002057382
Phone Number: 123-456-7890
Email: JohnDoe7890@yahoo.com

AG HQ DELAWARE
250 Airport Road
JFHQ - Delaware National Guard DEERS/ID Card Office
NEW CASTLE, DE 19720

302 326-7153
[GET DIRECTIONS](#)

CANCEL APPOINTMENT

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Lunch:
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[Privacy - Terms](#)

- Your appointment is now scheduled. You will see an on-screen confirmation as well as receive an e-mail confirmation.